

# FRONTEX



EUROPEAN BORDER AND COAST GUARD AGENCY

## Joint Reintegration Services (JRS) Programme

Post Return Unit  
at European Centre for Returns Division  
Frontex

# REINTEGRATION PROGRAMME

## Joint Reintegration Services

### JRS in a nutshell

**Active since 1 April  
2022**

Currently active in  
**37 countries of  
origin**  
**26 Member States**

**5 Reintegration  
Partners** contracted  
for 4 years

**Fully financed by  
Frontex** – zero costs  
for Member States

Case management  
done in **GDPR  
compliant**  
environment (RIAT)

Assistance in **Post-  
arrival and post-  
return**

## REINTEGRATION PROGRAMME Joint Reintegration Services

### Packages

#### Post-Arrival assistance

(3 days after arrival)



- Airport pick-up or reception at place of arrival
- Temporary accommodation
- In-country travel assistance
- Referrals for urgent medical care
- Special assistance for vulnerable people after arrival
- Cash assistance

615 EUR per person

#### CHARTER-FLIGHT ARRIVAL

- Cash assistance
- Airport pick-up
- Onward transportation
- Housing upon arrival
- Medical assistance
- Family reunification
- **1 day**
- **205 EUR / person**

#### Post-Return assistance

(12 months after departure)



- Business start-up assistance
- Long-term housing support
- Social, legal and medical support
- Job placement assistance
- Schooling and language training
- Technical and vocational training
- Cash assistance

Voluntary return: 2000 EUR

Forced return: 1000 EUR

Family member: 1000 EUR

# REINTEGRATION PROGRAMME

## Joint Reintegration Services

### JRS Reintegration Partners



Caritas International Belgium



IRARA



Life Makers Foundation



ETTC



WELDO



# Eligibility of returnees

As a rule: eligibility criteria is dependent on the MS' national regulations

JRS is open for voluntary and forced returnees

Cases can be inserted retroactively (within 6 months)

TCN who refuse to sign an application for reintegration can receive an eligibility letter in order to get support after arrival (both VR and FR)

No

Legal stay under Directive 2011/95/EU

Temporary protection within the meaning of Directive 2001/55/EC

# REINTEGRATION PROGRAMME

## Joint Reintegration Services

### Roles and Responsibilities

#### Frontex

Acting as the Support Desk  
(Central Administrative  
Function)

Manages legal and financial  
commitments

Quality monitoring

Direct contact points for MS  
and RPs

Ensuring full operational  
engagement of MS

#### Member States

Inserts cases into RIAT

Ensures eligibility of TCN

Ensures returnees are well  
informed about reintegration

Verifies and approves  
reintegration plan in KM 2  
and completion of cases in  
KM 3

#### Reintegration Partners

Ensures the delivery of  
qualitative reintegration

If applicable (sub-) contracts  
internal or external  
organizations to ensure  
reintegration assistance

# Central Administrative Function (CAF)

## Service Desk Support

Contact us for support with:

- ✓ JRS rules
- ✓ access approve of new RIAT users to JRS
- ✓ case creation, submission and validation
- ✓ specific questions/issues related to cases

Service Desk for MS and RP:

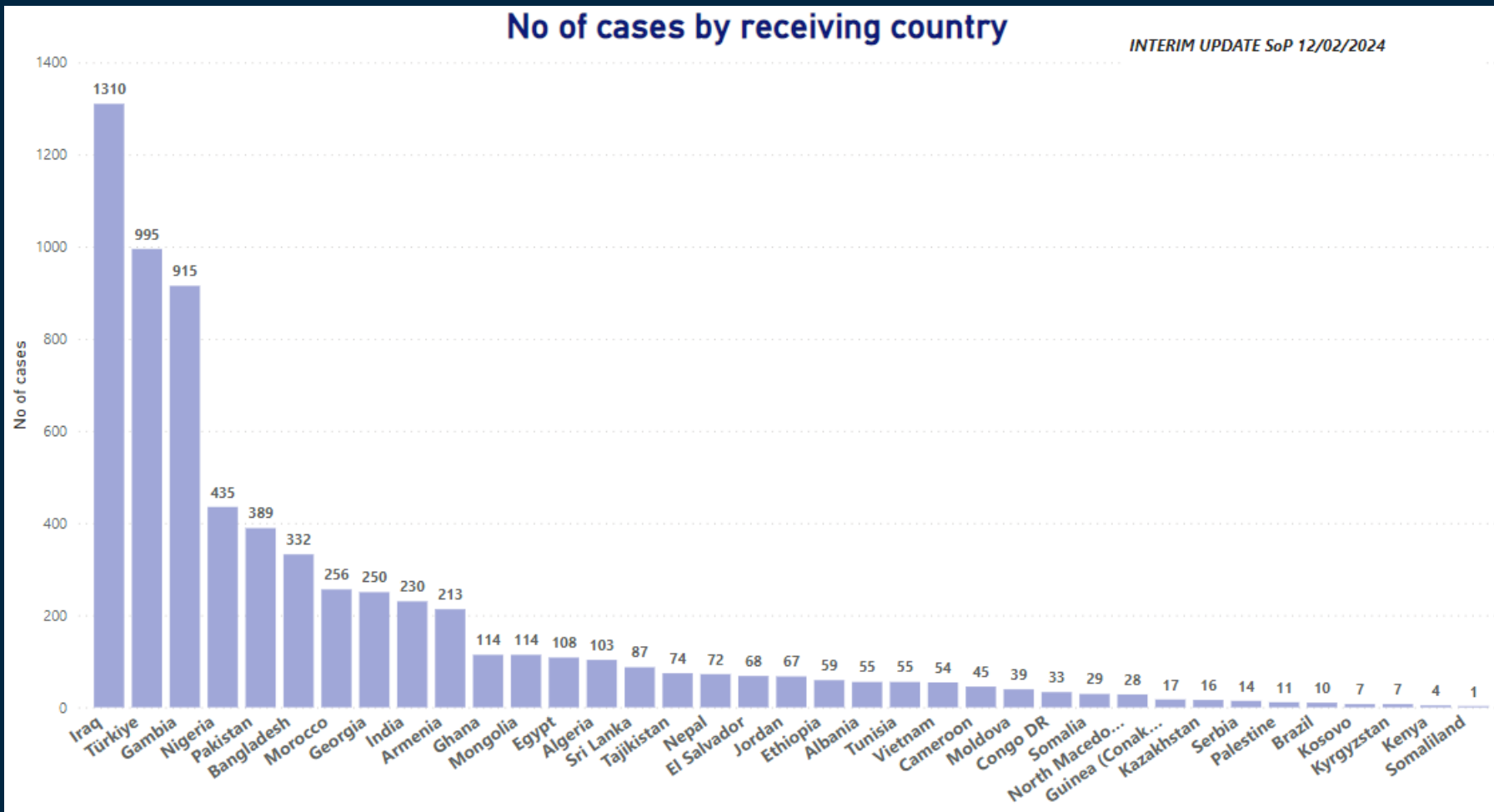
[ECRET.JRS@frontex.europa.eu](mailto:ECRET.JRS@frontex.europa.eu)  
+48 22 2366875

Operating hours (for calls):

Mo – Fr: 1pm – 4pm CET



# JRS Statistics



Total cases: 6 616

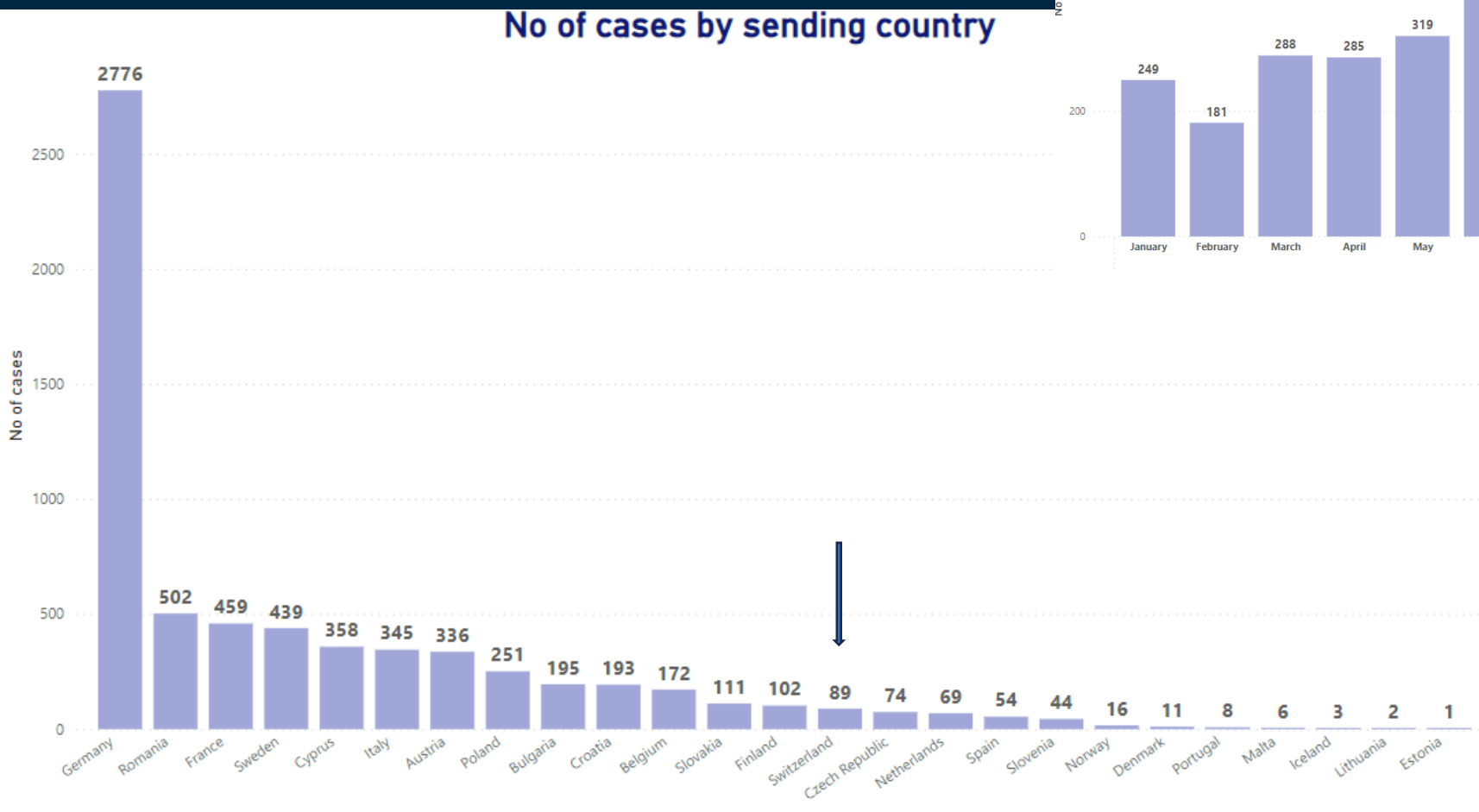
Total returnees: 8 265 (7 037 adults and 1 228 minors)

Average age of main applicant: 35

Average family composition: 1.3

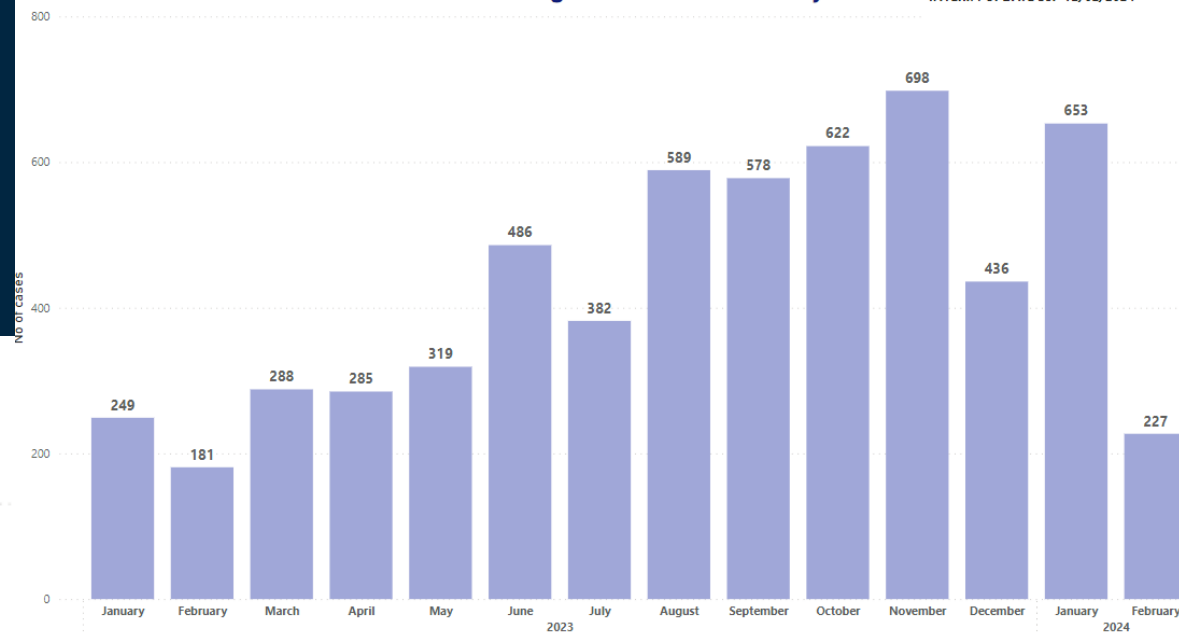
# Gradual increase of cases and participating Member States

## No of cases by sending country

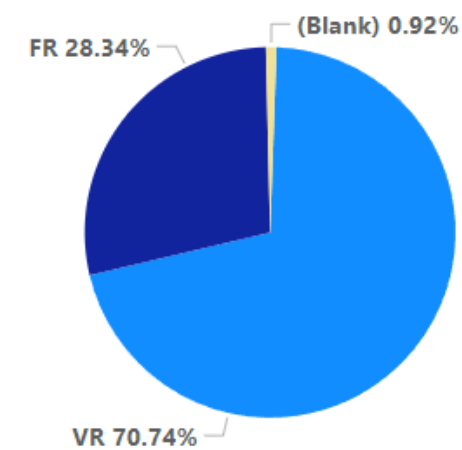


## No of reintegration cases monthly

INTERIM UPDATE SoP 12/02/2024



## Type of return



# REINTEGRATION PROGRAMME

## Joint Reintegration Services

### Update on the Frontex Reintegration Programme

#### Geographical expansion of the JRS

- 2023 consultation with MS was completed, new Thirds Countries will be added in 2024

#### Vertical expansion of the JRS

- 26 MS actively using the RIAT system

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Thank you  
for your attention