

The Joint Reintegration Services are at the core of the Frontex Reintegration Programme. They support the provision of reintegration assistance to returnees departing on a voluntary or non-voluntary basis from Member States and Schengen Associated Countries to their countries of origin. At the same time, it contributes to an effective return policy in the European Union, ensuring that returns are done in a dignified and humane manner. To implement this assistance, Frontex has concluded a partnership with five reintegration partners in 41 third countries to assure the delivery of high-quality reintegration support:



The two types of reintegration assistance Frontex distinguishes:

**Post-arrival assistance** (short-term, up to three days) consists of immediate assistance upon arrival organised and coordinated between the responsible Member State (MS) and the Reintegration Partner (RP) prior to departure of the returnee.

**Post-return assistance** (long-term, up to 12 months) consists of assistance beyond immediate arrival which is discussed and agreed between the RP and the returnee in the country of return.

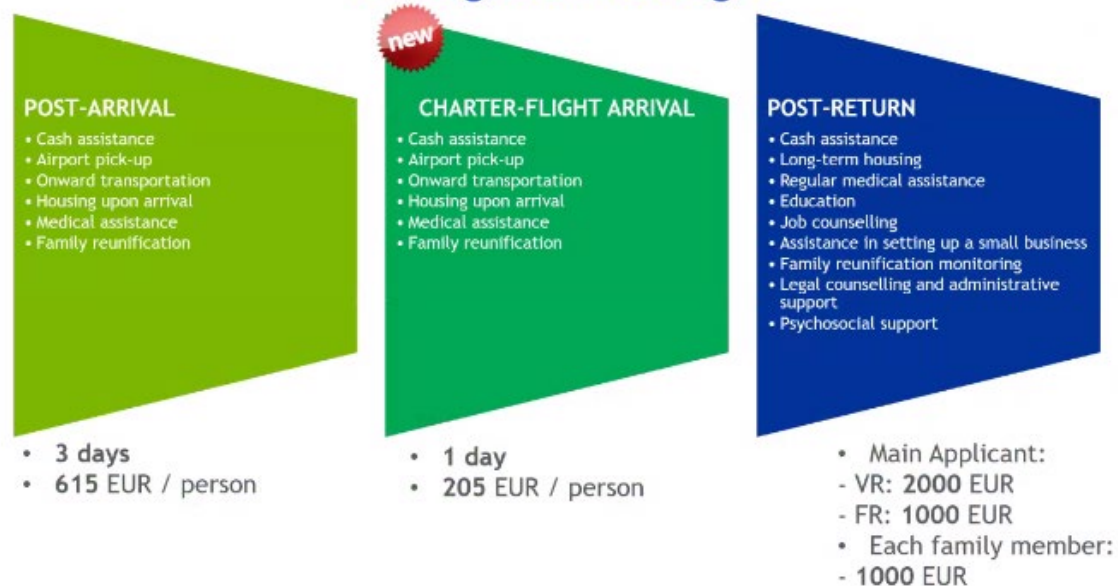
**Post-Arrival assistance**

- Airport pick-up or reception at place of arrival
- Temporary accommodation
- In-country travel assistance
- Referrals for urgent medical care
- Special assistance for vulnerable people after arrival
- Referral for urgent medical care
- Cash assistance

**Post-Return assistance**

- Business start-up assistance
- Long-term housing support
- Social, legal and medical support
- Job placement assistance
- Schooling and language training
- Technical and vocational training
- Cash assistance

## Reintegration Packages



During the reintegration assistance, Member States, Frontex and the Reintegration Partners work closely together to ensure the returnees get the best possible reintegration assistance. They hold different roles:

- Member States hold an important responsibility to make sure that returnees are well informed and prepared before their return. They request the reintegration assistance from Frontex and ensure a proper verification, approval and closure of the reintegration assistance.
- Frontex is responsible for the day-to-day management of the Joint Reintegration Services. A Service Desk is established serving as a first line support to Member States authorities and Reintegration Partners.
- Reintegration Partners finally ensure the deliverance of quality reintegration assistance in the countries of origin in accordance with the Joint Reintegration Services specifications.

## Refinement of the Post-Arrival Package

